

Senate Community Affairs Committee
ANSWERS TO ESTIMATES QUESTIONS ON NOTICE
SOCIAL SERVICES PORTFOLIO
2015-16 Budget Estimates Hearings

Outcome Number: 3.3 Home Care

Question No: SQ15-000373

Topic: CDC and Consumer Choice

Hansard page: Written

Senator Helen Polley asked:

How will consumers learn when a new package is available to use? Will there be any support for people while they are in limbo?

Answer:

From February 2017, it is expected that new home care packages will be made available to consumers through My Aged Care. The role of My Aged Care will be expanded to prioritise consumers who have been assessed as eligible for a home care package and to support those waiting for a package. The details of the implementation arrangements will be developed in consultation with stakeholders in the aged care sector.